



The Bield at Blackruthven

Group and Event Cancellation Policy The Bield Christian Company Ltd.



1. Reservation Confirmation: To secure your booking, please pay a non-refundable deposit of 50% of the total cost at the time of booking.

Please pay the balance 30 days prior to your visit.

2. Cancellation Notice Period:

- **More than 30 days before your stay:**
The deposit is non-refundable, but any additional payments will be fully refunded.
Option to ask for a voucher
- **Less than 30 days before your stay:**
100% of the total estimated bill will be charged as a cancellation fee.

3. Use of Vouchers:

In lieu of a direct refund for cancellations made more than 30 days prior to the visit, we offer the option to receive a voucher for the amount of the cancellation fee, valid for use within 1 year of issue. This voucher can be applied towards a future booking for a similar event or group size, subject to availability and price changes.

4. Modifications:

Adjustments to the number of participants or event details are permitted (without additional costs) up to 30 days prior to the visit, subject to availability. Changes made less than 30 days before the event may incur additional charges, depending on the nature of the changes and availability.

5. No-Shows: Failure to arrive on the day of the event will result in a 100% charge of the total booking value.

6. Early Departure: For groups departing prior to the agreed departure date, the full amount of the booked service will be charged unless negotiated otherwise.

7. Force Majeure: In cases of force majeure or other extraordinary circumstances beyond our control that prevent the event from occurring (e.g., natural disasters, severe weather conditions, pandemics), we will offer to reschedule the event at no additional charge or provide a credit note valid for a future date, within a 12-month timeframe.

8. Special Considerations: We recognize the unique nature of bookings at The Bield at Blackruthven and are committed to accommodating special circumstances whenever possible. Please contact us at the earliest opportunity to discuss any specific needs or considerations related to your booking.

Cancellation Policy Summary – Group Bookings

<u>At time of booking:</u>	50% deposit required to confirm booking.
<u>Cancellation</u>	> 30 days prior to arrival: Deposit is refundable or option for a voucher (use within 12 months)
<u>Cancellation</u>	< 30 days prior to arrival: No refund: 100% of fee charged; No Voucher
<u>No show</u> on the day:	Full booking amount charged.